

REGISTER FOR PHONE BANKING

STEP ONE: Register your account(s).

1. Enter your member number
2. Enter the last 4 digits of your Social Security Number. This is your temporary PIN
3. Change your PIN using a 4-digit number
4. Confirm your PIN

STEP TWO: Select your preferences.

1. Language: English or Spanish
2. Keyboard or Voice
3. Instructions to setup a texting option

Whatcom County

360-733-3000

Skagit County

360-395-4000

Toll Free

877-304-4728



PHONE BANKING MENU

Log into Phone Banking with your
Member Number and your PIN.

Press 1 – Checking

- 1 Balance
- 2 Withdrawals
- 3 Deposits
- 4 Transfer funds to this account
 - 1 Transfer to Checking
 - 2 Transfer from Savings
 - 3 Transfer from Credit Card
- 6 More Options
- 9 Main Menu



Press 1 – Checking ...continued

- 5 Transfer funds from this account
 - 1 Transfer from Checking
 - 2 Transfer from Savings
 - 3 Transfer from Credit Card

Press 2 – Savings

- 1 Balance
- 2 Withdrawals
- 3 Deposits
- 4 Transfer funds to this account
 - 1 From Checking
 - 2 From Savings
 - 3 From Credit Card
- 5 Transfer funds from this account
 - 1 To Checking
 - 2 To Savings
 - 3 To Credit Card
 - 4 To Another Member Account
- 6 Dividend Information

Press 3 – Credit Card

- 1 Information
- 2 Payoff
- 3 Make a Payment
- 4 Transactions

Press 4 – More Options

- 1 Lost Card
- 2 Transfer Funds
- 3 Certificate Rates
- 4 Change PIN
- 5 Branch Location
- 6 Make a Payment
- 7 Transactions

Press 0 to reach Member Services

Press 9 in any sub menu to return to
the Main Menu.



NORTH COAST
CREDIT UNION

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